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CURRICULUM VITAE

Name:

Ivan Joseph McKenrick Miller

Education:

1964-1969	University of Michigan	1969 B. A. Psychology
1979-1981	University of Colorado	1981 M. A. Counseling
1981-1986	University of Colorado	1986 Ph. D. Psychological Educational Studies

Professional experience:

- 1994- present President and Founder: Boulder Psychotherapists' Guild, Inc., Boulder, Colorado.
The Guild is a marketing company that promotes psychotherapists, the value of psychotherapy and develops the self-pay market. As of 2005, the Guild has 82 members. The President is responsible for all aspects of the operation including supervision of the Guild Manager.
- 1985 - present Clinical Psychologist: Private Practice, Boulder, Colorado.
This professional position includes all aspects of maintaining an independent, outpatient, private practice; providing individual, group, and family therapy; and supervising clinicians. Boulder, Colorado.
- 1997-1999 Executive Director: National Coalition of Mental Health Professionals and Consumers, Inc., Boulder, Colorado, and Commack, New York.
The Executive Director responsibilities included all aspects of operating a national nonprofit. The NCMHPC strives to improve mental health insurance coverage through the use of publicity, education, and legal challenges; and it proposes alternative models for financing mental health care.
- 1998-1999 Executive Director: Foundation for the Coalition of Mental Health Professionals and Consumers, Inc., Boulder, Colorado and Commack, NY.
This organization was the nonprofit educational and charitable sister organization of the National Coalition of Mental Health Professionals and Consumers, Inc. The Executive Director had responsibility for all aspects of operating the organization.
- 1982-1988 Out Patient Therapist: Mental Health Center of Boulder County, Boulder, Colorado.
The position included participation on the Adult Outpatient Team, Drug and Alcohol Abuse Services Team, Child and Family Team, and the Intensive Outpatient Services Team.
- 1984-1986 Supervisor: Family Resource Center, Boulder, Colorado.
- 1983-1984 Supervisor: Counselor Training Laboratory, University of Colorado, Department of Education, Boulder, Colorado.
- 1980-1982 Residential, Hospital Alternative, and Hospital Team Program Manager: Mental Health Center of Boulder County, Boulder, Colorado. Position involved managing in-patient treatment services and the development of state of the art hospital alternative program, Cedar House. Supervised 24 employees and oversaw annual budget of \$400,000.
- 1977-1980 Partial Care Coordinator: Mental Health Center of Boulder County, Boulder, Colorado.
- 1974-1975 Consultant: Boulder Memorial Hospital, psychiatric nursing staff, Boulder, Colorado.

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- 1974-1977 In-Patient Mental Health Worker: Mental Health Center of Boulder County, Boulder, Colorado.
- 1973-1974 Mental Health Worker: Fort Logan Mental Health Center, Denver, Colorado.
- 1969-1973 Mental Health Assistant: Colorado Psychiatric Hospital, University of Colorado Medical Center, Denver, Colorado.

Additional volunteer experience

- 2003-present Chair of the Board of Directors: Colorado Patient Advocates, Boulder, Colorado
The Colorado Patient Advocates is a nonprofit that strives to improve health care by educating the public about health care reform through Balanced Choice or a similar proposal.
- 2004-2006 Board Member: Pagosa Peak Retreat Center, Boulder, Colorado.
Pagosa Peak Retreat Center is a nonprofit dedicated to helping individuals sustain their energy for causes that make the world a better place.
- 2002-2004 Board Member: Boulder Independent Business Alliance, Boulder, Colorado.
The Boulder Independent Business Alliance is a coalition of independent Boulder County businesses that promotes the value of locally owned businesses.
- 2000-2002 Chair of the Board of Directors: Patient Advocacy Coalition, Denver, Colorado.
The Patient Advocacy Coalition is a nonprofit that operated a statewide Health Rights Helpline to provide consumers with advice and advocacy in obtaining insurance payments for medically necessary treatment.
- 1998-1999 Founding Board Member: Colorado Ad Hoc Committee to Defend Health Care, Denver, Colorado.
The Ad Hoc Committee to Defend Health Care was an organization that worked to develop a Colorado ballot initiative to improve insurance and managed care by requiring greater transparency in the insurance industry, and it promoted the public's right to know about funds entrusted to insurance companies.
- 1997-2000 Founding Board Member: Colorado Advocates for Responsible Mental Health Services, Boulder, Colorado.
The Colorado Advocates for Responsible Mental Health Services was a nonprofit promoting high ethical standards for mental health services, and it developed a volunteer operated Mental Health Insurance Action Line.
- 1994-1996 Committee Chair: Consumer's Right to Know Legislative Committee, Denver, Colorado.
The committee was a coalition of five mental health professional organizations that introduced legislation intended to improve insurance and managed care by requiring greater transparency in the insurance industry, and it promoted the public's right to know about funds entrusted to insurance companies.

Publications

Balanced Choice: A Common Sense Cure for the U.S. Health Care Systems. (In press).

The Value of Therapy — A Marketing Tool. (2006). *The Independent Practitioner*, 26(1). p.13-14.

Hardball with Managed Care: Enforcing a Real Parity Law. (2005). *The Independent Practitioner*, 25(3). p. 133-135.

Protecting Consumers from the Abuse of Evidence Based Practice. *The Coalition Report*, May 2005. National Coalition of Mental Health Professionals and Consumers, Inc., Commack, NY. p. 4-6.

Eleven Unethical Managed Care Practices Every Patient Should Know About. (2005). *The Independent Practitioner*, 25(2). p. 69-74. (Originally published in *The Coalition Report*, August 1998.)

Self-Pay Clients, Not Insurance Companies, Deserve a Discount. (2004). *The Independent Practitioner* 24(4). p. 166-167.

A Two-fer: A Medicare Pharmacy Proposal that Also Lowers Medication Costs for Everyone. (2004). *Code Blue Now Newsletter*, 3/04. CodeBlueNow.org.

A Cure for America's Ailing Health Care Systems: Balanced Choice Health Care for All Americans. (2003). *The Independent Practitioner*, 24(2).

Insurance Can't Deny Therapy Just Because It Is Court Ordered. (2003). Summer 2003, Vol. 4, Number 2, *Colorado IDC News, Newsletter of the Colorado State Interdisciplinary Committee*, 4(2). Colorado State Interdisciplinary Committee, Denver, Colorado.

Ask the Patient Advocate: Your Managed Care and Insurance Questions Answered. (2001-2003). (Quarterly column) *The Independent Practitioner*.

Protecting Privacy with the Absence of Records. (2001). *The Independent Practitioner*, 21(2).

Dealing with Insurance Refusal to Pay for Couples Therapy. (2000). *The Independent Practitioner*, 20(4).

The Death of Solo Practice Has Been Greatly Exaggerated and How Guilds Can Help. (2000). *The Independent Practitioner*, 20(3). p. 180-181. (Also published in several newsletters under the title, The Death of Solo Practice Has Been Greatly Exaggerated.)

Mental Health Consumer Protection Manual: A Guide to Solving Problems with Insurance and Managed Care, (1999). National Coalition of Mental Health Professionals and Consumers, Inc., Commack, NY.

The Time Has Come to Choose the Replacement for Managed Health Care. (1999). *Coalition Report* January 1999. National Coalition of Mental Health Professionals and Consumers, Inc., Commack, NY.

Response to "All that Glitters Is Not Always Gold: Medical Offset Effects and Managed Behavioral Health Care." (1998). *Professional Psychology: Research and Practice*, 28(6). p. 622-624.

The New Face of Managed Care Is Integrated Delivery Systems. (1998). *The Colorado Psychological Association Bulletin*, 31(4). p. 5-6, 13.

End Secret Treatment Guidelines. (1997). *American Psychological Association Monitor*, (August, 1997). American Psychological Association, Washington, DC.

Beware of a Trojan Horse from Managed Care: Dangerous Provisions in Parity Legislation. (1997). *The Independent Practitioner*, 17(3). p. 138-142.

Managed Care on the Defensive. (1996). *Association for the Advancement of Psychology, Advance*, Fall 1996, p. 4, 19-20.

Time-Limited Brief Therapy Has Gone Too Far: The Result Is Invisible Rationing. (1996). *Professional Psychology: Research and Practice*, 27(6). p. 567-576.

Some "Short-Term Therapy Values" Are a Formula for Invisible Rationing. (1996). *Professional Psychology: Research and Practice*, 27(6). p. 577-582.

Ethical and Liability Issues Concerning Invisible Rationing. (1996) *Professional Psychology: Research and Practice*, 27(6). p. 583-587.

Committee for Quality Assurance (NCQA): Who Is the Watchdog's Master? (1996). *The Independent Practitioner*, 16(3). p. 133-137.

Managed Care Is Harmful to Outpatient Mental Health Services: A Call for Accountability. (1996). *Professional Psychology: Research and Practice*, 27(4). p. 349-363.

How Do You Stop Managed Care? The Same Way You Eat an Elephant. (1995). *Coalition Report*, December, 1995, National Coalition of Mental Health Professionals and Consumers, Inc., Commack, NY and *Bulletin, Colorado Psychological Association*, 28(12), Colorado Psychological Association, Denver, Colorado.

Making Smarter Choices: Why We Need Consumer's Right to Know Legislation. (1995). (Carole McMichael, second author), *Employee Assistance*, 7(11).

What Managed Care Is Doing To Outpatient Mental Health: A Look Behind the Veil of Secrecy. (1994). Boulder Psychotherapists' Press, Inc., Boulder, Colorado.

Book review: *Treatment of Adult Survivors of Incest*. Edited by Patricia L. Paddison. (1994). *American Journal of Psychotherapy*. 48(1), p.165.

Interpersonal Vulnerability and Narcissism: A Conceptual Continuum for Understanding and Treating Narcissistic Psychopathology. (1992). *Psychotherapy*. 29(2). p. 216-224.

Book review: *Depressive Disorders: Facts, Theories, and Treatment Methods*. Edited by Benjamin B. Wolman and George Striker. (1991). *American Journal of Psychotherapy*, 45(4). p. 612.

Book review: *Shame: The Underside of Narcissism*. By A. P. Morrison. (1991). *American Journal of Psychotherapy*, 45(1). p. 135-136.

Book review: *Empathic Attunement: The Technique of Psychoanalytic Self Psychology*. By C. E. Rowe and D. S. MacIsaac. (1990). *American Journal of Psychotherapy*, 44(3). p.452.

The Therapeutic Empathic Communication (TEC) Process. (1989). *American Journal of Psychotherapy*, 43(4). p. 531-545.

The Effect of Paradoxical Intervention on Chronic and Resistant Symptoms in Individual Psychotherapy. (1986). University Microfilms International, Ann Arbor, Michigan 1986.

Presentations

8/06 Winning Hardball Strategies: How to Deal with Managed-Care Companies, as panel member of Managed Care Update—It is a Phantom of Your Imagination, American Psychological Association Convention, New Orleans, LA.

4/05 Maintaining Integrity and Ethics by Treating Self-Paying Clients and How these Clients Will Influence the Future of Psychoanalytically Informed Psychotherapy, as a panel member of Psychoanalytic Management of the Industrialized Healthcare Matrix: Preserving A Space for our Education, Practice & Ethics. Division of Psychoanalysis (39) American Psychological Association 25th Annual Spring Meeting, Waldorf-Astoria, New York.

10/04 We Can't Afford Not to Fix the Health Care System. Interface, Boulder, Colorado.

8/03 The Coming Implosion of the American Health Care Systems: What The Crisis Implies for Psychologists — Re-empowering Patients: The Patient Choice Health Care System. American Psychological Association Convention, Toronto, Canada.

5/03 Accessing Services for Divorcing Families. Panel presentation, Colorado Interdisciplinary Committee's annual conference, "Emerging Issues in Family Law," Vail, Colorado.

4/03 Enhancing One's Practice and Living Ethically with Managed Care. Vermont Psychological Association, Burlington, Vermont.

4/03 Practicing Ethically Inside and Outside of Managed Care: A Patient Friendly Approach. University of Vermont Medical School, Psychiatry Grand Rounds, Burlington, Vermont.

- 8/01 Consumer Advocate Program Uses Patient Protection Laws to Improve Managed Care. American Psychological Association Convention, San Francisco, California
- 5/00 Consumer's Rights and the Grievance Procedures in Treatment. National Alliance for the Mentally Ill — Colorado, Denver, Colorado.
- 4/00 Using the Guild Model in AMHA-NY: Replicating Boulder's and Connecticut's Success. American Mental Health Alliance —New York, NY.
- 2/00 Maintaining Integrity and Ethics in the Era of Managed Care. Wardenberg Health Services, University of Colorado, Boulder, Colorado.
- 11/99 Preserving Psychotherapy with the Guild Model. American Mental Health Alliance — USA, Portland, Oregon.
- 10/99 The Light at the End of the Tunnel: There is a Future for Client-Focused Psychotherapy. Missouri Society for Clinical Social Work, St. Louis, Missouri.
- 11/98 The Struggle to Rescue Mental Health Care. New Hampshire Psychological Association, Concord, New Hampshire.
- 11/98 The Professional's Struggle to Maintain Integrity in a Managed Care Environment: Resolving Complex Ethical Issues. Maine Association for Marriage and Family Therapy, Portland, Maine.
- 8/98 Reclaiming our Profession from Managed Care: Restoring Ethics in the Wake of Managed Care. American Psychological Association, San Francisco, California.
- 8/98 Naked Truth about Treatment Guidelines: Protecting Patients from Bad Guidelines. American Psychological Association, San Francisco, California.
- 5/98 Future Trends, Consumer Outreach, Legal Strategies, and Anticipating Managed Care's Next Wave. The Maine Consortium for Psychotherapy, Portland, Maine.
- 5/98 The Guild Model and Ethical Opportunities. The Maine Consortium for Psychotherapy, Portland, Maine.
- 10/97 Building Alternatives to Managed Care. New Jersey Coalition of Mental Health Professionals and Consumers, Inc., Teaneck, New Jersey.
- 9/97 The Future of Real Psychotherapy. North Carolina Coalition of Mental Health Professionals and Consumers, Inc., Raleigh, North Carolina.
- 8/97 Stopping the Managed Destruction of Mental Health Care. American Psychological Association Convention, Chicago, Illinois.
- 5/97 Fictional Scientific Research and the Truth in Time-Limited Therapy. Presidential Symposium, The Doctor/Patient Relationship: The Crucible of Psychiatric Care. American Psychiatric Association Convention, San Diego, California.
- 5/97 Mental Health, Money, and Monsters: Stopping the Managed Destruction of Mental Health Care. American Psychiatric Association Convention, San Diego, California.
- 5/97 Mental Health, Money, Power, and Monsters: Stopping the Managed Destruction of Mental Health Care. Riding the Waves of Change Conference, The National Coalition of Mental Health Professionals and Consumers, Inc., The Consortium for Psychotherapy, and the Boston Institute for Psychotherapy, Boston, Massachusetts.
- 3/97 Stopping the Managed Destruction of Mental Health Care. Psychoanalytic Diversity from Couch to Culture, Division 39 of the American Psychological Association, Denver, Colorado.

8/96 Stopping the Managed Destruction of Mental Health Care. American Psychological Association Convention, Toronto, Canada

4/96 Caucus on Consumer's Right to Know Legislation, A Progress Report on Managed Care. Mental Health Association of Greater St. Louis, St. Louis, Missouri.

3/96 Expanding the Self-Pay Marketplace, New Visions of Psychotherapy. The Family Therapy Network Symposium, Washington, DC.

3/96 Surviving the Managed Care Era. New Visions of Psychotherapy. The Family Therapy Network Symposium, Washington, DC.

3/96 Who's in Charge Here? Consumer Advocacy and Responsibility, Ethical Dilemmas in Managed Mental Health Care. University of Denver, National Association of Social Workers, and Colorado Society for Clinical Social Work, Denver, Colorado.

11/95 The Impact of Managed Care on Recipient Rights. Keynote address, Looking Back to the Future, 1995 Recipient Rights Conference, Gaylord, Michigan.

11/95 Expanding the Self-Pay Marketplace: Maintaining Psychotherapy with Integrity in the Era of Managed Care. Preserving Psychotherapy Conference, Atlanta, Georgia.

11/95 Ethics, Patient's Rights and Education: Tools for Controlling Managed Care. Preserving Psychotherapy Conference, Atlanta, Georgia.

9/95 Building a Managed Care Free Practice. Colorado Psychological Association, Denver, Colorado.

10/91 Understanding and Treating Narcissism. Mental Health Center of Boulder County, Boulder, Colorado.

5/91 A Family Systems Model for Treating Spousal Violence. Colorado Psychological Association, Denver, Colorado.

10/89 Violence, Self-Esteem and Empathy: A Model for Understanding and Treating Domestic Violence. Special Issues in the Treatment of Marital Violence, Thornton, Colorado.

2/88 The Short-Term Psychotherapy of Depression. Mental Health Center of Boulder County, Boulder, Colorado.

3/81 Is There a Place for State Hospitals in the Treatment of the Chronic Mental Patient? Controversial Issues in Community Care, Mental Health Center of Boulder County, Boulder, Colorado.

Major Professional Work, Committee Contributions, and Reports

Primary author of proposed Council Resolution for American Psychological Association of "American Psychological Association Policy on Health Care Reform." 2003 – present.

Co-Chair, American Psychological Association, Interdivisional (29/39/42) Task Force on Managed Care and Health Care Policy, 2003 - present, Committee focused on developing American Psychological Association responses to managed care problems and development of health care policy. As primary author, wrote a Council Resolution (in process 2005) creating an American Psychological Association policy on health care reform.

Member, American Psychological Association, Interdivisional (29/39/42) Task Force on Managed Care and Health Care Policy, 1996-2003, Committee focused on developing American Psychological Association responses to managed care problems and development of health care policy.

Prepared entry for O'Connor Report, "Build an American Health Care System" contest, Portland, Oregon, October 24, 2003 and was selected as one of ten finalists.

Central role in establishing a "Mental Health Insurance Action Line," which was a free phone service that used volunteers to advise consumers on how to overcome problems obtaining insurance payment for medically necessary mental health services. 1999-2000.

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Primary author of a potential Colorado Ballot Initiative, "Health Insurance Accountability Amendment," which was promoted by the Colorado Ad Hoc Committee to Defend Health Care. This amendment would have required greater transparency in the health care insurance industry. 1998-1999.

Primary author of Consumer Right to Know Legislation, which was introduced into the Colorado legislature by the Consumer's Right to Know Legislative Committee.

Chair, Consumer's Right to Know Legislative Coalition. 1994-1996. This coalition committee had representatives from all mental health professions and prepared and submitted proposed legislation to the Colorado State Legislature, which would have created greater transparency in the insurance industry.

Committee Member, American Psychological Association, Template Implementation Work Group, 1996-1998. Co-authored a document called "Criteria for Evaluating Treatment Guidelines," which develops a system for evaluating the quality of treatment guidelines created by managed care or other entities.

Committee Member, Legal Committee of National Coalition of Mental Health Professionals and Consumers. 1998-1999.

Prepared a supplement to white-paper document titled "Collusive Behavior in the Managed Care Industry" (1997) as part of the National Coalition of Mental Health Professionals and Consumers efforts to describe economic problems in the managed care system. The document was submitted to Department of Justice with a follow up meeting with the Antitrust Division of the DOJ. This report described anti-competitive behavior in the managed mental health care industry including discussions of monopsony and managed care as an economic system.

Professional Organizations:

Member American Psychological Association

Member at Large, Elect, Division of Independent Practice 42

Co-Chair, Interdivisional (39/42) Task Force on Managed Care and Health Care Policy

Member and Past Board Member, Colorado Psychological Association

Patient Advocacy Coalition

Chair of the Board of Directors

Book Review Staff, *American Journal of Psychotherapy*.

Licenses:

Licensed Clinical Psychologist, Colorado License Number 1398

Awards:

Finalist, O'Connor Report, "Build an American Health Care System" contest, Portland, Oregon, October 24, 2003.

"Best of the Bulletin" Award, Psychologists in Independent Practice (Division 42), American Psychological Association, August 12, 2006, New Orleans, LA.